



## Product Warranty (Applicable Start Date: April 1<sup>st</sup> 2007)

Thank you for purchasing a Myson product. Your Myson product has been designed and tested to give you many years of trouble-free service. For your additional peace of mind, Myson Radiators Limited gives the following Warranty. Your statutory rights are not affected by this Warranty.

Subject as provided below, Myson Radiators Limited ("Myson") warrants to the original purchaser at the original installation site that its products will be free from defects in materials and workmanship for the following periods:

- **Radiators (Select, Premier, Premier Compact, LST, Décor, Column):** 10 years from date of purchase.
- **Fan Convectors:** 2 years from date of purchase.
- **Radiator Valves:** 2 years from date of purchase.
- **Hydronic Underfloor Heating:** 10 years for the pipe from date of purchase. 12 months on controls from date of purchase
- **Electric Underfloor Heating:** 10 years from date of purchase (except programmer and sensor).
- **Glass Radiators:** 5 years from date of purchase.
- **Electrical Radiators:** 10 years from date of purchase (except electrical elements, which are 2 years from date of purchase).
- **Towel Warmers:** 10 years from date of purchase, except electrical elements for towel warmers, which are 2 years from date of purchase.
- **Controls:** 2 years from date of purchase.

The original purchaser's remedy for breach of this Warranty is expressly limited to repair or replacement of any part or parts found to be defective under conditions of normal service and use during the above warranty period and does not extend to Myson being liable for any incidental, special or consequential damages or losses whatsoever, such as loss of use of the product, inconvenience or lost profits.

This Warranty does not cover any defect, damage or malfunction in the product which is due to: failure to comply in any respect with Myson's installation, maintenance or operating instructions; faulty storage, handling, installation or repair; mis-use; neglect; accident; abuse; or general wear and tear.

Before free service under this Warranty can be provided, the original purchaser will be required to prove the date of purchase and may be required to provide Myson with such supporting information, as Myson may need to conduct its investigation into the alleged defect.

Myson reserves the right to make a reasonable charge for inspecting and testing any product which is subject to a Warranty claim and the rights conferred by the Warranty are conditional upon the payment of such charge. The charge may be made, at Myson's discretion, either before or after the inspection and testing of the product. In the event that it is established to Myson's reasonable satisfaction that a valid Warranty claim has been made in respect of the product, then any inspection charge which has been paid will be refunded in full by Myson.